

## Refund

by

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- A: I'd like a refund.
- B: Do you have a receipt?
- A: It was a gift.
- B: And what was the problem?
- A: Sorry?
- B: Is it faulty?
- A: I just don't want it.
- B: But it does work?
- A: I assume. It's still in the box.
- B: Right.
- A: I thought that was obvious.
- B: You have to give a reason if you want a refund.
- A: Other than "I just don't want it"?
- B: If you say it's faulty, you can get a store credit.
- A: No cash?
- B: Say it's faulty: you can get a store credit.
- A: If I say it's faulty...
- B: Is that what you're saying?
- A: ...I suppose I am.
- B: Sorry to hear that. Just a moment.